

COVID-19



COVID-19 UPDATE TO OUR CUSTOMERS – 11.19.21

In order to protect those in our communities we continue to follow CDC guidelines as well as information from our underwriters and others. Here's what we are doing to help you stay safe:

- If you plan to visit one of our locations, please call in advance for information on our COVID-19 policies
- Sanitizers, gloves, disinfectants, soaps and other supplies are stocked at each location as available.
- We encourage mail-away transactions when approved by the lender.
- We recommend utilizing powers of attorney when approved by the lender to reduce the number of individuals that have to attend closings.
- Courthouses in our area are still subject to close to the public with little or no notice due to outbreaks. In those situations, we are following the guidance of our underwriters and are able to complete some work remotely. Unfortunately, in the event of closures, delays may occur, but we are striving to provide the best customer service possible.